



Provision Enterprises, Inc.

A.T.T.G.O.J.C.

PO Box 8156

Bartlett, IL 60103-8156

Phone (630) 213-0181 Fax (630) 855-5413

service@trustedhvac.com

Annual HVAC Clean and Check Service Agreement

Residential Commercial

Client name: _____ Agreement expires on: ____/____/____.

Service Location: _____ City: _____ State: IL Zip: _____

Contact Phone: _____ Best time to call: _____:_____ AM PM. email: _____
(Circle one)

- Semi-annual clean and check services will be performed at the above address.
- Customer has chosen the **Clean & Check** annual service agreement, which includes: Semi annual clean and check services on the covered equipment listed in **Table 1**. Preferred pricing available for additional products and services provided to clients with a service agreement.
- **Table 1:** Equipment covered under this service agreement:

Item Description	Model#	Serial#
1)		
2)		
3)		
4)		
5)		
6)		

Furnace location: Example; Basement, crawl space etc.: _____

- The **(NON-REFUNDABLE) PRE-PAYMENT** fee for this package is **\$299**, or other amount \$_____.
- The package does not include any parts or services beyond those of a basic cleaning and visual inspection of the covered equipment, (see basic clean and check service defined document on the back of this agreement). Any additional parts or services required, due to issues found during the clean and check procedures, will be billed separately and with prior approval of the client.
- **Provision Enterprises, Inc.** will provide scheduled service **twice a year**, once in the spring and once in the fall, with the services being restricted to applicable equipment for that season of the year. Under **NO** circumstances will there be carry-overs of unused services beyond the expiration date of this annual service agreement. Clean and check services will only be performed during regular business hours of 9am to 5pm, unless other arrangements have been made in writing.
- **Client** will be responsible to make sure that the covered equipment is fully accessible to the service technician on the day the services are to be rendered. Failure to do so will result in an **additional \$63 service fee** and the client will need to reschedule the service for another day.
- **Provision Enterprises, Inc.** may terminate this contract should it be determined that the client is abusing or neglecting the covered equipment during the duration of this agreement. Example(s); construction dust, not trimming foliage from around the AC condensing unit, and not providing adequate access to the equipment covered under this service agreement.
- **Provision Enterprises, Inc.** is EPA certified, bonded and insured.
- **Provision Enterprises, Inc.** is not responsible for loss or damage due to service by another company or individual, power loss, water, acts of God, or any other situations not in the control of Provision Enterprises, Inc.

Customer Name

Customer Signature

Date: _____

Provision Enterprises, Inc. Representative Name

Provision Enterprises, Inc. Representative Signature

Date: _____



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BASIC CLEAN & CHECK SERVICE DEFINED

IMPORTANT NOTE: Due to the wide variety of heating and air conditioning equipment available on the market today along with a large variety of older equipment still in use, the basic clean and check procedures vary as well.

The **purpose and goal** of the basic clean and check procedure is to run through the given equipments sequence of operation to make sure it is working the way it should. A basic visual inspection and cleaning is done to relevant starting and running components where applicable.

Should a more thorough inspection and or cleaning of any given component be required, those items that are not easily accessible during the basic inspection, the client will be notified prior to said thorough inspection and or cleaning with options and pricing for said additional services.

Example(s), the furnace heat exchanger, and the furnace AC coil ("A" coil).

The basic clean and check services do not include any thermostat programing, filters, batteries, and any and all other parts or the related labor required to install same.

During or following the basic clean and check service, the servicing technician will communicate concerns, and make recommendations, where applicable, to the client.



DON'T BE CAUGHT OFF GUARD AND BE PREPARED BEFORE YOU NEED YOUR HEAT OR AIR CONDITIONING!